



## Terms and Conditions

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### General

- Yoga classes held by LAYA Yoga may be physically strenuous. You voluntarily participate in them with full knowledge that there is risk of personal injury, property loss or death. By attending classes, you take full responsibility of your health condition and actions, and any injury that you might incur.
- Classes are subject to change or cancellation without notice. Teachers are subject to change without notice.
- The front door to the studio will be locked 2 minutes prior to the beginning of each class for safety and security. Late entry will not be permitted.
- LAYA Yoga is not responsible for the safekeeping of your belongings.
- Class cancellation must be made via the LAYA Yoga Mind Body App up to 120 minutes prior to your class start time without penalty. Cancellations will not be accepted via phone or email. Any non-cancellations, no show or absent will result in forfeiting cost for that visit.
- Bookings are to be made online or at the studio. If a class is fully booked, please sign up for the waiting list.

### Pricing & Payment

- Prices may increase from time to time to reflect increases in cost and benefits.
- Concession and Student rates are only available for purchase in the studio and are not offered in conjunction with any other special offer. Concessioners or students must present proof of identification at time of purchase.
- Payment needs to be made upon booking. To book into a class you must either have enough credit balance in your account or pay at the time of booking.
- LAYA Yoga is not liable to refund, transfer or offer compensation of any kind for classes that are late, changed or cancelled for any reason.
- LAYA Yoga does not offer refunds, transfers, suspensions or extensions on services or products for change of mind, injury, illness, change of address or any other reason. All purchases are final.



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### Introductory Offer

- Intro Offer is only available to new clients of LAYA Yoga. The Intro Offer is available one time only.
- Intro Offer allows you to attend an unlimited number of regularly scheduled classes during the pass activation period of 15 days.
- Intro Offer purchased expires after 15 days from your first class booked.
- Intro Offer excludes membership discounts, and excludes attendance at guest teacher's classes, workshops, retreats, teacher training or other special events.
- No refund is allowed once you've purchased this Introductory Offer.
- Kids above 12 years old are eligible for this Intro offer.
- Kids can only attend Hatha Yoga and Vinyasa Yoga style classes. Unless otherwise stated, kids are not permitted to attend other classes for health and safety reasons.

### Class Passes

- 10 class passes expire 3 months from date of sale.
- 1-a-week class passes expire 28 days from date of sale.
- 1 Month Unlimited is valid for 1 month from your first class booked.
- 3 Months Unlimited is valid for 3 months from your first class booked.
- The class passes exclude membership discounts and exclude attendance at guest teacher's classes, workshops, retreats, teacher training or other special events.



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### Standard Memberships

#### **12 Month Unlimited Upfront Payment (Individual \$1010 and Couples/Family - \$1810)**

1. This membership is an upfront payment, giving the client access to yoga classes for 12 months.
2. No cancellation or refund is allowed after client has attended a yoga class with this membership.
3. Suspension: You can suspend your membership for a minimum of 15 days and a maximum of 90 days within a year.
4. To suspend your membership, client is required to provide written request via email ([connect@layayoga.com.au](mailto:connect@layayoga.com.au)). 4 weeks in advance of the suspension start date. Allow 10 working days for processing.
5. Direct Debit memberships exclude attendance at guest teacher's classes, workshops, retreats, teacher training or other special events.

#### **6 Month Unlimited Upfront Payment - (\$TBD)**

1. This membership is an upfront payment, giving the client access to yoga classes for 6 months.
2. No cancellation or refund is allowed after client has attended a yoga class with this membership.
3. Suspension: You can suspend your membership for a minimum of 15 days and a maximum of 60 days within the 6-month period.
4. To suspend your membership, client is required to provide written request via email ([hello@LAYAyoga.com](mailto:hello@LAYAyoga.com)) 3 weeks in advance of the suspension start date. Allow 10 working days for processing.
5. Direct Debit memberships exclude attendance at guest teacher's classes, workshops, retreats, teacher training or other special events.

#### **3 Month Minimum Contract Direct Debit (\$100/month)**

1. This membership is a monthly direct debit with a minimum term of 3 months.
2. No cancellation or refund is allowed during the first 3 months of the contract.
3. Membership can be cancelled after first 3 months. Client is required to provide a written request for cancellation via email only. This direct debit will resume every month unless cancelled by client via email.
4. Suspension: You can suspend your direct debit for a minimum of 15 days and a maximum of 90 days within a year.

Laya Yoga ([www.layayoga.com.au](http://www.layayoga.com.au))

Registered @ 38 Murphy Street, Point Cook, VIC 3030.

Contact: P +61 450 591 196 / E: [Connect@layayoga.com.au](mailto:Connect@layayoga.com.au)



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5. To suspend or cancel your membership, client is required to provide written request via email ([hello@LAYAyoga.com](mailto:hello@LAYAyoga.com)) 4 weeks in advance of the suspension/cancellation start date. Allow 10 working days for processing.
6. Payment in monthly increments by any means other than client's credit card or debit card is not permitted.
7. A penalty fee of \$10 will be charged for declined transactions.
8. Direct Debit memberships exclude attendance at guest teacher's classes, workshops, retreats, teacher training or other special events.